

RETURNS & EXCHANGES

Returns can be sent free of charge (except when returning sale items)

Please read the instructions below:

- **For Bowls and Large items;** please contact us on **0131-443-4952** within 7 days of receipt, so we can instruct our carrier to collect from you at a convenient time. Please have them ready for the carrier in the original packaging.
- **For everything else;** please return within 14 days of receipt, securely wrapped in their original packing.
- **Complete your returns note:** indicating the reason for the return, in case of an exchange please state your requirements on this form and remember to place this instruction in the parcel
- Returns can be sent free of charge through your local Post Office using the pre-paid label enclosed with your order (additional labels can be sent if required telephone 0131-443-4952 for assistance)
- Please **DO NOT ATTEMPT TO SEND BOWLS OR LARGE PARCELS VIA THE POST OFFICE** as they will not be accepted.
- Postage must be paid by the sender if the goods have been purchased on clearance or the item has been in the sale.
- Isle of Man, Channel Islands and overseas customers are exempt from this service; charges must be paid for by the customer. We advise you to obtain a Proof of Postage
- Affix the pre-paid address label onto your package. Ask the counter clerk at the post office to date stamp your proof of Postage below.
- Please retain your proof of Postage, as it must be produced in the unlikely event of a lost parcel
- Where an exchange is requested, you will only be charged if there is a difference in price, and a credit will be issued if the exchanged item is lower than the original purchase price
- Where items are bought as gifts and subsequently returned, the refund can only be given to the original payer

Foremost Bowls, 543 Gorgie Road Edinburgh EH11 3AR Telephone 0131-538-7042

PROOF OF POSTAGE

POST OFFICE STAMP

Customer Name: _____

Customer Number: _____

Order Number: _____

RETURNS/EXCHANGE INSTRUCTION

CUSTOMER NUMBER.....

Quantity	Item Code	Wrong Faulty	Wrong Size	Wrong Item	Please Credit	Exchange*
----------	-----------	-----------------	---------------	---------------	------------------	-----------

*Comments and instructions

Item Code	Instruction
-----------	-------------

Please remember to place this portion with your parcel – thank you.